

STATE OF WISCONSIN BOARD ON AGING AND LONG TERM CARE

1402 Pankratz Street, Suite 111 Madison, WI 53704-4001

Ombudsman Program (800) 815-0015 Medigap Helpline (800) 242-1060 Part D Helpline (855) 677-2783 Fax (608) 246-7001 http://longtermcare.wi.gov MEMBERS of the BOARD
Barbara M. Bechtel
Michael Brooks
Tanya L. Meyer
Dr. Valerie A. Palarski
James Surprise
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

BOARD MEETING AGENDA Wednesday, August 8, 2018 Central Office 1402 Pankratz Street, Suite 101 Madison, WI 53704

9:00am	Welcome, Call to Order: Tanya Meyer , Chair Changes to Agenda Approval of Agenda Approval of Minutes (May 16, 2018)
9:10am	Vicki Buchholz, Medigap Helpline Services Supervisor: "Fitting the Pieces Together" presentation
10:10am	Break
10:25am	Alfred Johnson, Department of Health Services, Division of Quality Assurance, Director Wisconsin Bureau of Assisted Living: "Assisted Living Oversight Updates"
11:45am	Working lunch
12:30pm	Comments from the public
12:40pm	Christopher McElgunn, Counsel to the Board: Legislative updates
1:00pm	Vicki Buchholz, Medigap Helpline Services Supervisor: Program updates
1:20pm	Kim Marheine, Ombudsman Services Supervisor: Program updates
1:40pm	Kellie Miller, Volunteer Services Supervisor: Program updates
2:00pm	Heather A. Bruemmer, Executive Director/State Ombudsman: Administrative Report
2:30pm	Other issues to come before the Chair - Next meeting dates for 2018: October 31st - Adjournment